



# Carbon Reduction Plan

Supplier name: Woke Healthcare Ltd

Publication date: 31/01/2024

## Commitment to achieving Net Zero

Woke healthcare ltd is registered under the Care Quality Commission, among other bodies to provide health and social care under domiciliary care as well treatment of disease, disorder or injury.

Our overall aim is to provide outstanding care and service to all our clients and workers to continuously excel in satisfying and exceeding customer needs whilst achieving environmental centric goals.

Woke healthcare ltd is committed to achieving Net Zero emissions by 2050, by being proactive in reducing carbon emissions and contributing to a future with clean environment, better quality of air and wellbeing of the residents in the UK and abroad.

We recognize that in our day-to-day operations we will have an impact on the environment and are fully committed to ensuring our environmental management measures and performance as an organization is effective and continues to reduce our impact and carbon footprint wherever possible.

Woke healthcare ltd now conducts an annual Streamlined Energy and Carbon Report (SECR) in line with GHG Reporting Protocol Cooperate Standards. This assesses our environmental impact and energy intensity ratio each year and indicates whether our stated objectives are achieving their aims.

## Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline Year and first reporting period: 01/01/2023-31/12/2023

Additional Details relating to the Baseline Emissions calculations.



Between August and November 2023 Woke healthcare Ltd undertook a comprehensive carbon accounting exercise for its business activities for the first time. This encompassed a full screening, and subsequent calculation of Scope 1, 2 and 3 emissions sources, in line with the Greenhouse Gas (GHG) Protocol Corporate Value Chain Standard.

**Choice of Baseline Year:**

2023 was chosen as the Baseline Year because prior to 2024 Woke healthcare Ltd had not formally measured its carbon emissions and this is its first Carbon Reduction Plan.

**Baseline emissions calculations:**

Unless otherwise stated, carbon emissions conversion factors for 2023, published by the Department for Business Energy and Industrial Strategy (BEIS), were applied to the relevant activity data of Woke healthcare ltd across the portfolio of emissions sources identified.

The organisation applies the operational control approach to define its reporting boundary.

The emissions sources included, activity data and methods used for carbon accounting are detailed below:

**Scope 1:**

**Company Facilities:** Woke healthcare Ltd (WH) did not have operational control over any company facilities in 2023. The company rented a very small space in shared offices, with any direct responsibility for energy consumption, costs and fugitive emissions lying with the Landlord.

**Mobile sources:** WH had two company vehicles purchased at the end of 2023, the only source of Scope 1 emissions.

**Scope 2:**

WH had no Company Facilities, operated no electric charging infrastructure and had no electric or plug-in hybrid vehicles and therefore no Scope 2 emissions sources.

**Scope 3:** Categories required to be reported under this measure



<p>Upstream Transportation and Distribution</p>	<p>Any emissions related to the transportation and distribution of goods between Tier 1 suppliers and WH are included within reporting of Purchased Goods and Services. Transportation and distribution data was not provided separately to WH in 2023.</p>
<p>Waste Generated in Operations</p>	<p>generated the only waste in operations. This waste was generally disposed of been calculated using conversion factors for household residual waste.</p>
<p>Business Travel</p>	<p>Expenses data has been used to calculate business travel, with BEIS conversion factors being used for business mileage and SIC intensity factors based on spend being used for hotel stays, public transport and taxis.</p>
<p>Employee Commuting</p>	<p>The vast majority of emissions in this category relate to working from home as there were very few employee journeys into offices or other sites, that were not considered business travel, during 2023. Working from home emissions have been derived from hours worked at home by corporate staff, applying an appropriate hourly homeworking emissions factor.</p>
<p>Downstream Transportation and Distribution</p>	<p>WH has no downstream transportation and distribution activity.</p>

Scope 3: Additional categories measured and reported



In addition to the Scope 3 categories required under this measure we have also included the following Scope 3 categories in our baseline year emissions:

- Purchased goods and services
- Capital Goods
- Fuel and Energy Related Activity
- Use of Sold Products

Scope 3 accounts for 98% of Woke healthcare limited emissions

Of the categories required to be reported under this measure business travel is by far the largest source of emissions making up 97% and will continue to be a key focus area of efficiency and carbon reduction efforts for WH.

Additional categories measured and reported make up 48% of Scope 3 emissions, and 47% of total emissions. They are included in reporting as WH considers it essential to measure, track and report all material sources of carbon emissions to have a credible Net Zero commitment and carbon reduction strategy.

Purchased Goods and Services and Capital Goods alone accounted for 56% of Scope 3 emissions and 53% of total emissions and will become an area of focus for the organisation going forward.

Baseline year emissions: 2023

EMISSIONS	TOTAL (tCO <sub>2</sub> e)
Scope 1	<ul style="list-style-type: none"> <li>• Company Facilities: 0.00 tCO<sub>2</sub>e (see explanatory note above)</li> <li>• Emissions from mobile sources: 4.49 tCO<sub>2</sub>e (see explanatory note above)</li> </ul> Total: 4.49 tCO <sub>2</sub> e
Scope 2	<ul style="list-style-type: none"> <li>• Electricity: 0.00 tCO<sub>2</sub>e (see explanatory note above)</li> </ul> Total: 0.00 tCO <sub>2</sub> e



<p>Scope 3 (Included Sources)</p>	<ul style="list-style-type: none"> <li>Upstream Transportation and Distribution: 0.00 tCO<sub>2</sub>e (see explanatory note above)</li> <li>Waste Generated in Operations: 0.19 tCO<sub>2</sub>e</li> <li>Business Travel: 169.1 tCO<sub>2</sub>e</li> </ul>
	<ul style="list-style-type: none"> <li>Employee Commuting: 2.73 tCO<sub>2</sub>e (Homeworking: 2.73 tCO<sub>2</sub>e)</li> <li>Downstream Transportation and Distribution: 0.00 tCO<sub>2</sub>e (see explanatory note above)</li> <li>Purchased goods and services: 72.50 tCO<sub>2</sub>e</li> <li>Capital Goods: 41.29 tCO<sub>2</sub>e</li> <li>Fuel and Energy Related Activity: 1.61 tCO<sub>2</sub>e</li> <li>Use of Sold Products: 0.01 tCO<sub>2</sub>e</li> </ul> <p>Total: 287.43 tCO<sub>2</sub>e</p>
<p>Total Emissions</p>	<ul style="list-style-type: none"> <li>Scope 1: 4.49 tCO<sub>2</sub>e</li> <li>Scope 2: 0.00 tCO<sub>2</sub>e</li> <li>Scope 3: 287.43 tCO<sub>2</sub>e</li> </ul> <p><u>TOTAL: 291.92 tCO<sub>2</sub>e</u></p>

**Current Emissions Reporting**

<p>Reporting Year: 2023</p> <p>As 2023 is the baseline year emissions for the reporting year 2023 are the same as detailed above</p>
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**Emissions reduction targets**

We have adopted the following carbon reduction targets to set our course to achieve Net Zero:

**Carbon Intensity Reduction Targets**

In order to provide the short-term focus required, while acknowledging likely increases in demand for our services over the coming years, we have set near term carbon intensity reduction targets per £1,000 of company turnover.

Woke healthcare Ltd aims to reduce carbon emissions from a baseline of 45 kgCO<sub>2</sub>e per £1,000 turnover in 2024:



We have also set a longer- term absolute emissions reduction target, aligned to the NHS

“Carbon Footprint Plus absolute emissions reduction target for Scope 1, 2 and 3.

We will reduce our total Scope 1, 2 and 3 carbon emissions by 80% by 2036 to 2039 to less than 63 tCO<sub>2</sub>e from a baseline of 291.92 tCO<sub>2</sub>e in 2023.

We will update on progress against these emissions reduction targets annually in our updated Carbon Reduction Plans.

## Carbon Reduction Projects

### Completed Carbon Reduction Initiatives

Sustainable practices we already follow at Woke healthcare and actions we have taken to reduce carbon emissions include the following:

- Our Carers work in an integrated system, collaborating with multiple organisations to ensure that clients receive timely medical and social input to prevent unnecessary hospital admissions.
- Walking aids – working in clients' homes, our staff can identify when equipment can be safely removed and reused.
- We know care needs change our staff can support to prevent over prescription of equipment
- our staff can support to clients to access adequate and appropriate nutrition and hydration which will help to prevent ill health and add life to years not just years to life.
- Our Carers can support clients post-surgery with [early supported discharge](#).
- Our Carers can also work with clients pre-operatively to maximise nutrition and increase global strength to improve outcomes.
- We undertake tree-planting initiatives, recognising the importance of the natural world in our future health, supporting biodiversity, cleaner air and carbon sequestration. In 2023 we planted a tree for every member of staff as well as planting trees as part of our Environmental Improvement Opportunities program.
- We are working towards a ‘paper free’ company to reduce its inherent environmental impacts – currently we are 70% paper-free.



- We purchase bio-degradable PPE aprons for use in the delivery of our services.
- Woke healthcare has introduced mandatory training on Environmentally Sustainable Healthcare available through the NHS England eLearning portal, which encompasses the modules Building a Net Zero NHS and Environmental Sustainability in Quality Improvement.
  - Over 95% of all internal and client meetings are held virtually.
  - Public transport is the 'automatic choice' for all corporate travel.
  - rail is used in place of air-travel for all long-distance travel.
  - Smart routing (backed by Google technology) for our community teams ensures that travel between clients is minimised.
  - Our major suppliers are asked to report on their environmental policy as part of their annual re-evaluation.
  - Woke healthcare IT systems are cloud-based, which will be 100% renewable energy powered by 2025, water positive by 2030 and zero waste by 2030.

These measures will be in effect when performing contracts.

## Future Carbon Reduction Initiatives

We plan to undertake the following environmental management, enabling and direct carbon reduction measures during the next 12 months:

- In early 2024 we commenced the process of developing an environmental management system and expect to become ISO 14001 certified by the end of 2024.
- Introduction of a policy to ensure all future company vehicles leased or purchased by the company are low or ultra-low emissions and that these be zero emissions vehicles where viable and always zero emissions by 2028.
- Development of an incentive scheme to encourage community-based care teams to use electric vehicles where vehicles are required and start to encourage staff car sharing again (post-Covid).
- A review of our protective masks and glove use policy and subsequent campaign to encourage our staff to reduce their use where it is safe to do so.
- A full review of the stock sent out to staff, including kit make up and packaging, to identify any potential for reduction in material usage that can be implemented.
- Increased engagement with our customers to identify ways we can further collaborate to reduce inefficiencies and waste and reduce carbon emissions across Integrated Care Systems.

In the future we hope to implement further measures such as:

- Development of service design and incentive schemes to support reduction in car use for patient visits, encouraging take up of active travel and increased use of public transport where viable.



- Purchasing from suppliers on a regional basis where possible to reduce delivery emissions.
- Integration of defined environmental and carbon reduction performance and targets into our initial supplier selection process and contracts with suppliers.
- Conducting waste audits with our customers to better understand disposal methods and carbon impact and identify ways to reduce.

Evaluation and implementation of more in-depth carbon reduction training, such as the carbon literacy for Healthcare programme.

### Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard<sup>1</sup> and uses the appropriate Government emission conversion factors for greenhouse gas company reporting<sup>2</sup>.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard<sup>3</sup>.

This Carbon Reduction Plan has been reviewed and signed off by the Leadership team.

Signed on behalf of the Supplier:

.....Viola Nyamutswa....

A handwritten signature in black ink, appearing to read "V. Nyamutswa", is written over a dotted line. The signature is stylized and cursive.

Date: 03.01.2024

<sup>1</sup> <https://ghgprotocol.org/corporate-standard>

<sup>2</sup> <https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting>

<sup>3</sup> <https://ghgprotocol.org/standards/scope-3-standard>